Perpustakaan Hamzah Sendut 1 had gone through major rewiring and renovation process starting November 2012. This is the first time that renovation and rewiring activities took place since the establishment of library building in 1979. The main objective of the upgrade were to provide better quality services and facilities for library customers.

The renovation process was completed in a year and officially opened to the customers on 9th December 2013. The new facet of PHS provides more conducive and comfortable library environment to customers. This effort proved serious commitment from Library management to offer better services and facilities to APEX community.
Perpustakaan Hamzah Sendut had organized PHS Clients Week 2014 on 3 to 6 March 2014 at PHS 1 and DTSP foyer. The program was hosted by PHS Clients Day Committee in collaboration with the Reading Campaign Committee as one of the library initiatives in engaging with its clients. Activities during the program included Seminars and Training Sessions, Exhibition, Book and PC Fair, Books Selection for Academician, Emerald Literati Awards presentation and customers engagement activities.

Book and PC Fair involved more than 30 vendors and publishers of ICT products, clothes, apparels and foods. Beside cash, visitors could buy books on sales using 1Malaysia Book (1BBM) voucher. Seminars and trainings session had started from 3rd until 5th March 2014 at the exhibitions area PHS 1. 13 sessions of seminar and training including training for database, Mendeley, Open Access and Guide to Getting Published had been organized and attended by lecturers, librarians, students and public members. During the seminar, Emerald publisher took the opportunity to present Emerald Literati Awards 2014 to USM winners as recognition of their high level research excellence across the breadth of Emerald’s research content. For exhibition, collection of public lecture of USM Professor and Lincoln Resource Centre U.S. Embassy Collection were exhibited in PHS 1.

Customer engagement activities such as Customers Satisfaction Survey, Info Hunt, Info Wheel of Fortune and Lucky Draw had been organized. Visitors also enjoy live band performances by USM group and a free drink from Vico. PHS also had taken the opportunity to hold a charity sale and donations for PHS @ Cambodia program that was held in April 2014. Overall, this program received overwhelming response from library customers.
Inter Library Loan Services is provided to the PHS customers as the platform for the students to obtain materials which is not acquired by PHS. Students may request books and journals article via this service. Requested materials will be obtain from others Library branches (Engineering Library, Hamdan Tahir Library and AMDI Library) and other local university libraries.

Charges

- Request for books: Free of charge (except if there any fees charged by the supplier).
- Request for articles: Based on the rates set by the supplier.
- Fines for late return books: RM1.00/day.

Term and Conditions

- Request must be made via online form provided in the library website.
- Duration of books loan is 14 days.

For further inquiries, please email to interlib@usm.my.

Go to library website: [www.lib.usm.my](http://www.lib.usm.my).

Choose materials you want to request for.

Fill in the form. Requestor will be informed via email.
Tips @PHS:

**ACCESS TO e-RESOURCES OUTSIDE**

Full text of online resources included e-books only can be access within USM campus. Access from outside the campus can be made via USM ezProxy. Library users need to login using their USM email ID and password.

Any problem regarding access, please fill in the online service request form or email to adminlib@usm.my.

1. Go to library website: [www.lib.usm.my](http://www.lib.usm.my) and click on Off Campus Login menu.

2. Click on Login with identity and key in your email ID and password.
15 January 2014

PHS welcomes 68 visitors from Thaksin University, Thailand.

18 February 2014

Majlis Anugerah Staf Cemerlang Perpustakaan 2013 had been organized to recognize the outstanding achievements of library staffs.

3 - 6 March 2014

PHS Clients Week held at PHS 1 and DTSP foyer. Program organized including Seminar and Training Session, Book and PC Fair, Books Selection for Academician and users engagement activities.
5 March 2014

Presentation of Emerald Literati Network Award to the USM winners.

- The winner of 2013 Literati Award for Outstanding Paper
  - Dr Norhaznee M. Nor, Dr Tajul Aris Yang, Mr Noor A Fabrianto & Mr K. V. Harivandaran from School of Industrial Technology. Paper entitled “Muslim attitude and awareness towards Istihalah” published in Journal of Islamic Marketing.

- The winner of 2013 Literati Award for Highly Commended Paper
  - Dr. Joriah Muhammad & Mr. Sulaiman Abdullah Saif Al Nasser from School of Management. Paper entitled “Introduction to corporate governance from Islamic perspective” published in Humanomics.

25 - 26 March 2014

PHS@ Al-Itqan, a CSR program to develop school library for Sekolah Rendah Al Itqan, Teluk Kumbar, Pulau Pinang. This is an extended services to rural community by PHS.